GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1491
ANSWERED ON:24.07.2002
CELLULLAR SERVICE BY MTNL
UMMAREDDY VENKATESWARLU

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether MTNL has made efforts to widely distribute the information on the economic advantage of going in for their cellular phone service;

(b) If so, the outcome of sucha a campaign in Delhi and Mumbai;

(c) Whether MTNL has been able to increase its presence in the cellular phone sector;

(d) Whether the MTNL is carefully monitoring the quality of its services in this sector; and

(e) If so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI S MAHAJAN)

(a) Yes, Sir. A customer base of 91238 in Delhi and 109936 in Mumbai has been achieved after launch of Cellular Mobile Service since February, 2001.

(d) & (e): The network is continuously being monitored and optimized for better quality of service. Also additional Base Transmitting Sector (BTS) are being installed to improve the network coverage.